



## AGL Sales Pty Limited

- No contract term
- Single rate

- Call 1300 768 611
- [www.agl.com.au](http://www.agl.com.au)

## Estimated electricity cost

|               |                             |                                                                   |
|---------------|-----------------------------|-------------------------------------------------------------------|
| 1 person      | <b>LOW</b><br>7.2 kWh/day   | <b>\$970/year</b><br>No discount conditions apply to this offer   |
| 2 to 3 people | <b>MED</b><br>11.8 kWh/day  | <b>\$1,340/year</b><br>No discount conditions apply to this offer |
| 4+ people     | <b>HIGH</b><br>15.5 kWh/day | <b>\$1,640/year</b><br>No discount conditions apply to this offer |

## Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1300 768 611 and quote this Offer ID AGD789943MR.

## Offer details

|               |                      |
|---------------|----------------------|
| Distributor   | Citipower            |
| Offer type    | Market offer         |
| Fuel type     | Electricity          |
| Customer type | Residential          |
| Release date  | 15-09-2026           |
| Expiry date   | Contact the retailer |

## Offer eligibility

This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit [agl.com.au](http://agl.com.au).

## Contract details

|                           |                                                                                                                                                                                                                                                                                         |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Contract term             | No contract term                                                                                                                                                                                                                                                                        |
| Cooling off period        | 10 business days                                                                                                                                                                                                                                                                        |
| Eligibility criteria      | This offer applies to customers with an applicable network tariff. For solar feed-in tariff eligibility, or for further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit <a href="http://agl.com.au">agl.com.au</a> . |
| Prices are not fixed      | This plan also includes variable rates, retail fees and charges, which can change at any time with notice to you. If we vary your rates, we will give you at least 5 business days prior notice of the variation. Other charges may be varied with notice                               |
| Contract expiry details   | Your market contract is ongoing. From time to time, AGL reviews its offers and this offer will be reviewed with consideration to AGL's generally available market offers                                                                                                                |
| Full terms and conditions | Offer only available in areas where AGL operates. For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit <a href="http://agl.com.au">agl.com.au</a>                                                             |
| ESC licence information   | Electricity and gas retail licence under AGL Sales Pty Limited                                                                                                                                                                                                                          |

## Fees

|                  |                    |
|------------------|--------------------|
|                  | (incl. GST)        |
| Reconnection fee | Flat rate: \$51.19 |

Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.

|                          |                           |
|--------------------------|---------------------------|
| <b>Disconnection fee</b> | <b>Flat rate: \$51.95</b> |
|--------------------------|---------------------------|

Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.

|                               |                                  |
|-------------------------------|----------------------------------|
| <b>Payment processing fee</b> | <b>Percentage of bill: 0.54%</b> |
|-------------------------------|----------------------------------|

The amount is GST inclusive and applies to card payments made at Australia Post outlets

|                  |                          |
|------------------|--------------------------|
| <b>Other fee</b> | <b>Flat rate: \$1.75</b> |
|------------------|--------------------------|

A paper bill fee may apply for each bill sent by post. Includes GST

|                  |                          |
|------------------|--------------------------|
| <b>Other fee</b> | <b>Flat rate: \$3.30</b> |
|------------------|--------------------------|

An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST

|                               |                                  |
|-------------------------------|----------------------------------|
| <b>Payment processing fee</b> | <b>Percentage of bill: 0.14%</b> |
|-------------------------------|----------------------------------|

The amount is GST inclusive and applies to payments made by Visa debit cards.

|                               |                                  |
|-------------------------------|----------------------------------|
| <b>Payment processing fee</b> | <b>Percentage of bill: 0.65%</b> |
|-------------------------------|----------------------------------|

The amount is GST inclusive and applies to payments made by Visa credit cards.

|                               |                                  |
|-------------------------------|----------------------------------|
| <b>Payment processing fee</b> | <b>Percentage of bill: 0.78%</b> |
|-------------------------------|----------------------------------|

The amount is GST inclusive and applies to payments made by Mastercard credit cards.

|                               |                                  |
|-------------------------------|----------------------------------|
| <b>Payment processing fee</b> | <b>Percentage of bill: 0.32%</b> |
|-------------------------------|----------------------------------|

The amount is GST inclusive and applies to payments made by Mastercard debit cards.

#### Additional information

Additional fees and charges may apply. Please see the AGL fee schedules at [agl.com.au/fees](http://agl.com.au/fees)

## Billing details

|                       |          |
|-----------------------|----------|
| <b>Bill frequency</b> | 3 months |
|-----------------------|----------|

|                        |                                                        |
|------------------------|--------------------------------------------------------|
| <b>Payment options</b> | Please contact the retailer to discuss payment options |
|------------------------|--------------------------------------------------------|

## Offer rate and details

Local time

|                            |                           |
|----------------------------|---------------------------|
| <b>Electricity charges</b> | <b>Tariff (incl. GST)</b> |
|----------------------------|---------------------------|

|                            |              |
|----------------------------|--------------|
| <b>Daily supply charge</b> | 104.17 c/day |
|----------------------------|--------------|

|                     |            |
|---------------------|------------|
| <b>Usage charge</b> | 22.32c/kWh |
|---------------------|------------|

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Feed-in tariff options

|                                |               |
|--------------------------------|---------------|
|                                | <b>Tariff</b> |
| <b>Retailer feed-in tariff</b> | 0.50 c/kWh    |

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

|               |                    |                          |
|---------------|--------------------|--------------------------|
| <b>Option</b> | <b>Description</b> | <b>Price (incl. GST)</b> |
|---------------|--------------------|--------------------------|

| Option          | Description                                                                                                                           | Price (incl. GST)  |
|-----------------|---------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| 100% GreenPower | For 1.1c / kWh inc. GST we ensure energy equal to 100% of your usage will be fed into the grid from Accredited GreenPower generators. | 1.10 cents per kWh |

Climate zone 6: Mild temperate