



AGL Sales Pty Limited

- No contract term
- Two rate: single rate with controlled load

- Call **1300 768 611**
- www.agl.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,080/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,490/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,830/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 768 611** and quote this Offer ID **AGD721565MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	11-12-2025
Expiry date	Contact the retailer

Offer eligibility

Offer applies to residential customers with an applicable network tariff. Available to both existing and new Netflix customers, 18 years old and above. You must receive bills and other account related communications via you... more details below

Discounts and incentives

Incentives

Netflix Standard with ads included

Netflix Standard with ads is included in this plan. Optional: upgrade your Netflix tier to Standard or Premium at an additional cost

\$100 sign up credit

For moving AGL customers who stay with AGL at the same address for 90 days from start of the plan. Credit will appear on next bill after 90 days. Non-transferable. Accounts may be excluded from receiving more than one credit per fuel in 12 months

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Offer applies to residential customers with an applicable network tariff. Available to both existing and new Netflix customers, 18 years old and above. You must receive bills and other account related communications via your nominated email address for the duration of this Contract. Not available for new connections

Prices are not fixed	This plan also includes variable rates, retail fees and charges, which can change at any time with notice to you. If we vary your rates, we will give you at least 5 business days prior notice of the variation. Other charges may be varied with notice
Contract expiry details	Your market contract is ongoing. From time to time, AGL reviews its offers and this offer will be reviewed with consideration to AGL's generally available market offers
Full terms and conditions	Offer only available in areas where AGL operates. For further information about the terms and conditions applicable to this energy offer, please contact AGL on 131 245 or visit agl.com.au
ESC licence information	Electricity and gas retail licence under AGL Sales Pty Limited

Fees

	(incl. GST)
Reconnection fee	Flat rate: \$48.60
Fee may be charged when reconnecting or reading your meter when you move into a property or change retailer. Includes GST. Fees may vary.	
Disconnection fee	Flat rate: \$49.32
Fee may be charged when disconnecting or reading your meter when you move out of a property or change retailer. Includes GST. Fees may vary.	
Payment processing fee	Percentage of bill: 0.54%
The amount is GST inclusive and applies to card payments made at Australia Post outlets	
Payment processing fee	Percentage of bill: 0.15%
The amount is GST inclusive and applies to payments made by Visa debit cards.	
Payment processing fee	Percentage of bill: 0.65%
The amount is GST inclusive and applies to payments made by Visa credit cards.	
Payment processing fee	Percentage of bill: 0.75%
The amount is GST inclusive and applies to payments made by Mastercard credit cards.	
Payment processing fee	Percentage of bill: 0.32%
The amount is GST inclusive and applies to payments made by Mastercard debit cards.	
Other fee	Flat rate: \$1.75
A paper bill fee may apply for each bill sent by post. Includes GST	
Other fee	Flat rate: \$3.30
An over the counter payment fee may apply for payments made in-person at a Post Office. Includes GST	
Additional information	
Additional fees and charges may apply. Please see the AGL fee schedules at agl.com.au/fees	

Billing details

Bill frequency	3 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	119.60 c/day
Peak consumption	
All consumption usage per day	24.60c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	18.11 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	1.50 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
20% GreenPower	For \$1 per week inc. GST we ensure energy equal to 20% of your consumption will be fed into the grid from Accredited GreenPower generators.	1.00 dollars per week
100% GreenPower	For 4.4c / kWh inc. GST we ensure energy equal to 100% of your consumption will be fed into the grid from Accredited GreenPower generators.	4.40 cents per kWh

Climate zone 6: Mild temperate